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## ADOLESCENT CENTERED ENVIRONMENT

# CERTIFICATION REQUIREMENTS

- 1. Offers extended hours for adolescents including some evenings and/or weekends.
- 2. Has multiple visual cues throughout the waiting area or exam room or materials provided at check in to indicate that adolescents are a welcomed and valued population.
- 3. Staff and providers have received either in-person or web-based training in the past year on confidentiality for minor patients including state laws regarding a minor’s ability to consent for specific services, and when caregiver notification is mandated.
- 4. Has adolescent confidentiality and minor consent rights displayed in the waiting room and/or exam rooms or given to patient.
- 5. All providers have a (1) standardized process of having adolescents (2) confidentially complete a (3) comprehensive risk screening tool for high-risk behaviors at least (4) yearly. (Comprehensive screening tools include sexual health, mental health, substance use, and violence/safety).
- 6. Workflows are in place to ensure that providers and staff review immunization records and offer recommended immunizations at every visit (including walk-ins or same day appointments).
- 7. Has practices in place to offer screening to all sexually active adolescents for STIs, following national guidelines.
- 8. Has a system in place to provide same-day LARC (Nexplanon or IUD) insertion, if requested.
- 9. Offers on-site integrated behavioral health services (can include social work, psychology and/or psychiatry) or maintains an updated list of behavioral health referral resources that is annually reviewed and updated for accuracy.
- 10. Has a process in place to provide yearly trainings to providers and staff on cultural responsiveness, addressing topics such as sexual orientation, gender identity, and/or cultural norms specific to the patient population.
- 11. Health center uses a method to routinely gather feedback from adolescent patients and uses this feedback to improve clinic access, quality, physical appearance, and services.