



Mercy Maricopa Behavioral Health Referrals

Who Qualifies for mental/behavioral health service through Mercy Care?

- Children with behavioral health or substance abuse issues who have insurance through Arizona Health Care Cost Containment System (AHCCCS).
- Children, youth and families involved with the Arizona Department of Child Safety.
- Anyone in Maricopa County who is experiencing a behavioral Health Crisis

How do you enroll in mental/behavioral health services?

- Contact any Mercy Maricopa contracted behavioral health organization (see below) or go to webpage at <https://www.mercycareaz.org/>

The following are Mental/Behavioral Health Resources in Maricopa County:

(For private insurance, contact your health insurance company for a list of covered behavioral health specialists)



Touchstone Behavioral Health (for ages: infancy to 17.5 years old)

(866) 207-3882 (general scheduling open 8 am to 5 pm Monday - Friday)

www.touchstonehs.org (takes AHCCCS only)

- 15648 N. 35th Avenue, Phoenix AZ 85053 | Telephone: (623) 930-8705
- 3602 E. Greenway Rd, Suite 102, Phoenix, AZ 85032 | Telephone: (602) 953-9070
- 2150 S. Country Club Drive, Suite 25/36, Mesa AZ 85210 | Telephone: (480) 456-9800

***COVID RESTRICTIONS: Due to COVID-19 restrictions, THS is unable to offer in-office pick-up for requested medical records. Records will still be released by mail, fax and secure email. Certain specialty services are being offered through telemedicine such as psychiatric. No changes otherwise.**



Arizona's Children Association (for ages: infancy to 18 years old)

(800) 944-7611 (general scheduling open 8 am to 5 pm Monday - Friday)

www.arizonaschildren.org (takes all AHCCCS plans, self-pay and has special program that takes children with history of sexual abuse no matter the insurance provider)

- 711 E. Missouri, Suite 200, Phoenix, AZ 85014 | Telephone: (602)234-3733
- 7910 W. Thomas Road, Suite 103, Phoenix, AZ 85033 | Telephone: (623) 414-4325
- 375 E. Elliot, Suite 11, Chandler, AZ 85225 | Telephone: (480) 814-7789
- 111 E. Monroe Ave., Suite 102, Buckeye, AZ 85326 | Telephone: (623) 889-0091
- 2066 W. Apache Trail Rd, Suite 101 & 112, Apache Junction, AZ 85120 | Telephone: (480) 503-8530
- 11321 W. Bell Rd., Suite 401, Surprise, AZ 85378 | Telephone: (623) 583-2523

***COVID RESTRICTIONS: Currently offering alternative contact through telehealth and virtual visiting services, when appropriate and applicable. Accepting referrals and new clients.**



Jewish Family Services (takes all AHCCCS plans, currently only taking some PPO, no HMO)

Availability depending on location and/or insurance plans, best to call desired location for more information.

(602) 256-0528 (general scheduling open 8 am to 5:30 pm Mon – Thurs/ 8am to 5pm on Friday)

www.jfcsaz.org

- 3001 N. 33rd Ave., Phoenix, AZ 85017 | Telephone: (602) 353-0703
- 1840 N. 95th Ave, Suite 146, Phoenix, AZ 85037 | Telephone: (623) 234-9811
- 5701 W. Talavi Blvd., Suite 180, Glendale, AZ 85306 | Telephone: (623) 486-8202
- 1255 W. Baseline Road, Suite B258, Mesa, AZ 85202 | Telephone: (480) 820-0825
 - This location offers counseling for adults with private insurance. Accepting children with private insurance for medication services only.

***COVID RESTRICTIONS: All JFCS healthcare centers and clinics remain open. Many programs are continuing with virtual service delivery, entire list on website. The following programs are paused until further notice: Aleinu Outreach & Education, Center for Senior Enrichment and Creating Peaceful Families.**



Southwest Human Development

(602-266-5376)

2850 N. 24th Street, Phoenix, AZ 85008

www.swhd.org

- **Birth to Five Helpline™** (877-705-5437) from 8am to 8pm for free child development support
- **Good Fit Counseling Center™** (602-200-0434) for infants, toddlers, preschoolers and their families ages birth to 3 who live in Maricopa County and have either AHCCCS or KidsCare behavioral health plan insurance
- **Children's Development Center** (602-468-3430) for developmental evaluation or behavior concerns in children birth to age 5. Accepts most AHCCCS and Private health insurances

***COVID RESTRICTIONS: Currently offering virtual and in person visits. Parents and children are required to wear masks (if appropriate) and are screened upon arrival. Additional restrictions may apply.**



Bayless Health Care Group (takes most AHCCCS plans and some private, (does not take AHCCCS Arizona Complete, or Aetna) – has psychiatry and counseling services.

8 valley Locations <https://www.baylesshealthcare.com/> Hours vary by location

- South Mountain Location - 9014 S. Central Ave. Phoenix, AZ 85042 (602-281-7292) (ages: 4 and up)
- Moon Valley Location – 750 East Thunderbird Road Suite 1 Phoenix, AZ 85022 (602-281-7294) (ages: 10+)
- Avondale Location – 235 W. Western Ave Avondale, AZ 85323 (623-244-2960) (ages: 5+)
- Dobson Location – 2204 South Dobson Road Suite 102 Mesa, AZ 85202 (480-281-2149) (ages: 6+)
- North Phoenix Location – 3033 North Central Ave Phoenix, AZ 85012 (602-281-7289)
- North Phoenix Location Bella Vista – 3620 North 3rd Street Phoenix, AZ 85012 (602-281-7300) (ages: 16+)
- North Phoenix Location Bella Vista Therapeutic Wellness - 77 East Columbus Avenue, Phoenix, AZ 85012 (602-281-7296)

***COVID RESTRICTIONS: Currently offering virtual and in person visits. Parents and children are required to wear masks (if appropriate) and are screened upon arrival. Additional restrictions may apply.**



A New Leaf (takes all AHCCCS patients for counseling and medication management / all private insurances for medication management NOT counseling services) does not accept Medicare

<https://www.turnanewleaf.org/>

Dorothy B. Mitchell Counseling Center - 1655 E University Dr. Mesa, AZ 85203 | (480-696-6955) (ages: infancy+)

West Valley Family Care Clinic - 8581 N. 61st Ave Building A Glendale, AZ 85302 | (623-934-1991) (ages: infancy+)

La Mesita Family Care Clinic – 2254 W Main St. Mesa, AZ 85201 | (623-934-1991) (ages: 1-64)

***COVID RESTRICTIONS: Telehealth options available. Programs, clinics and shelters are open however, Riverboat Bingo and West Valley VITA Programs have been suspended.**



Southwest Behavioral Health (takes all AHCCCS plans ad BCBS/Untied Health Care/ Tricare)

Offers counseling services ages 5 and up, Main office (602)265-8338, 3450 N. 3rd Street Phoenix AZ 85012,

14 valley locations. <https://www.sbhservices.org/> Hours vary by location

AHCCCS insurance ages birth and up, commercial 6 and up.

- 4420 South 32nd Street Phoenix, AZ 85040 P602-268-8748
- 1255 W. Baseline Rd, #138 Mesa, AZ 85202 P480-820-5422
- 7763 E. Florentine Rd, Prescott Valley, AZ 86314 P928-772-1610

***COVID RESTRICTIONS: All sessions being offered via telehealth. Only exceptions are if the patient does not have a phone or computer an appointment will be made in a socially distanced conference room where available.**



Southwest Network (takes most AHCCCS plans except Steward Health Choice. Also takes BCBS of Arizona and United Health Care for provider NOT Psychiatric service) Referral capable through PCH by Rapid Response.

<http://www.southwestnetwork.org/ni/default.shtml>

- Bell Road – 9051 West Kelton Lane, Suite, 13 Peoria AZ 85382 | (623) 815-5700 (ages: birth to age 17)
- Central Valley – 2444 E University Dr Suite 150, Phoenix, AZ 85034 | (602)304-0014 (ages: birth to age 21)
- Chandler – 3140N. Arizona Ave. Suite 113, Chandler, AZ 85225 | (480)497-4040 (ages: birth to age 17)

***COVID RESTRICTIONS: All sessions being completed only through telehealth currently.**

Resources for Grieving Children:



New Song Center for Grieving Children (Monday – Friday 9am to 5pm)

(480) 951-8985 **All services are free**

<https://www.hov.org/our-care/grief-support/new-song-center-for-grieving-children/>

- 1510 East Flower Street, Bldg 2, Phoenix, AZ 85014 (ages: 4+)

***COVID RESTRICTIONS: All service being completed only through telehealth currently.**



**602-248-8336 (TEEN)
or 800-248 8336 (TEEN)**

If is FREE and confidential!

If you or someone you know is thinking about suicide, please call TEEN LIFELINE. We are here to listen and to help.

Teen Lifeline is not just about suicide. If you are having trouble in school, fighting with a significant other or family, feeling depressed or just need to talk, we are here 24 hours a day, 7 days a week, 365 days and year.

<https://teenlifeline.org/>

CRISIS TEXT LINE |

Crisis Text line serves anyone, in any type of crisis, providing access 24/7 support and information via the text.

How is works:

- 1 – **Text HOME to 741741** from anywhere in USA, anytime, any type of crisis
- 2- A live trained Crisis Counselor receives text and responds quickly
- 3 – The Volunteer Crisis Counselor will help you move from a hot moment to a cool moment.

Cost – Our services are free, but messaging rate apply if you are NOT Verizon, AT&T or T-Mobile.

<https://www.crisistextline.org/>



The CRSIS LINE is available 24/7/365 to anyone experiencing a mental health crisis.
In an emergency – ALWAYS call 911.

Central Arizona Crisis Line:

602-222-9444

Toll Free: 800-631-1314

TY/TDD: 800-327-9254

Warm Line (Peer-to-Peer)

602-347-1100

<https://www.crisisnetwork.org/>