

# CERTIFICATION

Adolescent Champion Model - PCP



Arizona Alliance for  
**ADOLESCENT HEALTH**

## Certification Overview



### Adolescent Centered Environment Certification

- There are three levels of Certification for Adolescent Centered Environments:
  - **Gold** – Achieved 11 out of 11 Certification Requirements
  - **Silver** – Achieved 10 out of 11 Certification Requirements
  - **Bronze** – Achieved 9 out of 11 Certification Requirements
- Site teams complete a Certification Call during or after their Year-End ACE-AP.
- Your coach will be checking in with your team throughout the process to provide support on Certification Requirements.
- The Certification is valid for two years, at which time the site can decide to apply for re-certification for a small fee.
- During this two-year period, all staff from the Certified site can receive a 10% discount to the Annual Conference on Adolescent Health.
- Upon certification, sites will receive...
  - window clings, pins, and a certificate to display;
  - recognition on the AHI website and social media;
  - and a media packet, which includes promotional templates for internal/ external notification, a press release, and social media.

### Adolescent Champions for Life

- Adolescent Champions who successfully complete the full 18-month implementation of the Adolescent Champion Model are considered Adolescent Champions for Life!
- Adolescent Champions will receive pins and individual certificates and can receive a 10% discount at the AHI Annual Conference.
- Adolescent Champions who change roles or move on to a different health center, retain their Adolescent Champion status in the hopes that they carry on the skills and knowledge they acquired throughout the project.



### ADOLESCENT CENTERED ENVIRONMENT

# Certification Requirements

1. Offers extended hours for adolescents including some evenings and/or weekends.
2. Has multiple visual cues throughout the waiting area or exam room or materials provided at check in to indicate that adolescents are a welcomed and valued population.
3. Staff and providers have received either in-person or web-based training in the past year on confidentiality for minor patients including state laws regarding a minor's ability to consent for specific services, and when caregiver notification is mandated.
4. Has adolescent confidentiality and minor consent rights displayed in the waiting room and/or exam rooms or given to patient.
5. All providers have a (1) standardized process of having adolescents (2) confidentially complete a (3) comprehensive risk screening tool for high-risk behaviors at least (4) yearly. (Comprehensive screening tools include sexual health, mental health, substance use, and violence/safety).
6. Workflows are in place to ensure that providers and staff review immunization records and offer recommended immunizations at every visit (including walk-ins or same day appointments).
7. Has practices in place to offer screening to all sexually active adolescents for STIs, following national guidelines.
8. Has a system in place to provide same-day LARC (Nexplanon or IUD) insertion, if requested.
9. Offers on-site integrated behavioral health services (can include social work, psychology and/or psychiatry) or maintains an updated list of behavioral health referral resources that is annually reviewed and updated for accuracy.
10. Has a process in place to provide yearly trainings to providers and staff on cultural responsiveness, addressing topics such as sexual orientation, gender identity, and/or cultural norms specific to the patient population.
11. Health center uses a method to routinely gather feedback from adolescent patients and uses this feedback to improve clinic access, quality, physical appearance, and services.